



**A Free Service –  
Disconnecting & Reconnecting Your Utilities Has Never Been Easier!**

When you vacate a property it is your responsibility to disconnect the utilities. connectnow is a simple and convenient time saving service assisting you to disconnect and reconnect your Electricity, Gas, Water, Phone, Internet and Pay-TV to a choice of Australia’s leading providers.

Simply fill in your details below and connectnow will make all reasonable efforts to contact you within one working day of receiving an application. If we unable to contact you within this period please call 1300 554 323 to ensure connection and disconnection can be completed by your requested date.

Dr  Mr  Mrs  Miss  Ms

Surname \_\_\_\_\_ Given Name/s \_\_\_\_\_

Date of Birth \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Drivers Licence No \_\_\_\_\_ State Issued \_\_\_\_\_

Home Ph \_\_\_\_\_ Work Ph \_\_\_\_\_ Mobile \_\_\_\_\_ Email \_\_\_\_\_

Vacating Property Address \_\_\_\_\_ Post Code \_\_\_\_\_

Disconnect utilities on \_\_\_\_ / \_\_\_\_ / \_\_\_\_ (we will contact you to confirm details before disconnecting)

When we contact you, please have your electricity, gas and phone account numbers ready. Note: We can only disconnect a Telstra or Optus phone line, and only when connecting a phone line at another property

New Property Address \_\_\_\_\_ Post Code \_\_\_\_\_

Reconnect utilities on \_\_\_\_ / \_\_\_\_ / \_\_\_\_ (we will contact you to arrange connections at the new property)

**DECLARATION:**

I consent to connectnow Pty Ltd A.C.N. 79 097 398 662 arranging for the connection and disconnection of the nominated home services and to providing information contained in this application to the service providers. I agree that neither connectnow nor the Agent accepts liability for loss caused by delay in, or failure to connect/disconnect or provide the nominated services. The service will be activated according to the applicable regulations, service provider time frames and terms and conditions once the client has agreed to use the chosen service provider. I authorise the obtaining of a National Metering Identifier (N.M.I.) on my address to obtain supply details. If the power has been disconnected, it is the responsibility of the Tenant to ensure that the Main Electricity Switch is in the "Off Position" between 7am & 7pm on the day connection is required. While the connectnow service is FREE, standard service provider connection fees and charges still apply. You pay NO extra charges as a result of using the connectnow service. I acknowledge that the terms and conditions of the service provider bind me and that after hours connections may incur additional service fees from service providers. I acknowledge that connectnow will be paid a fee by the service provider and will be paying a fee to the Agent for the service being provided to me. Note: Disconnection and Connection of your utilities will only be initiated once a representative has discussed your connection with you and obtained your consent to the terms and conditions of the relevant utility service provider(s).

Signed:

Date / /

**ID: 10821**



Phone: 1300 554 323 Fax: 1300 889 598 Email: [info@connectnow.com.au](mailto:info@connectnow.com.au) Web: [www.connectnow.com.au](http://www.connectnow.com.au)