

NEW TECHNOLOGY

Our commitment to better Communication takes another giant leap forward with the introduction of InspectRealEstate

This year, my main focus has been to streamline procedures and provide an even greater level of communication to our clients - both Landlords and Tenants.

To do this, I have brought on new software programs which are providing cutting edge systems to forward-thinking property management agencies.

One such program is called *InspectRealEstate*, which is a web-based system that enhances our leasing process by managing enquiries and inspections.

Until now, our leasing process has been very successful - but as we continue to grow, I need to make sure that our level of service does not decline.

With this new program, all prospective tenants are kept fully informed of inspections and the progress of their applications at every stage. This is vital in a 'tenants' market because good tenants who are in demand will quickly lose interest in a property if the agent does not keep in constant contact. This gives our Landlord Clients the best chance of securing the best tenants for their properties.

Landlord clients will also notice a higher level of communication from us, including a report after every viewing with tenant feedback.

Your weekly reports will also have a different look - with much more detail including graphs and comparisons with our other vacant properties.

Weekly Owner Report
Period: 20/05/14 - 26/05/14



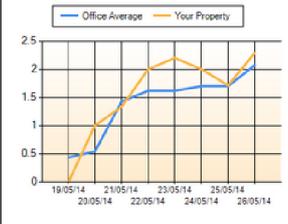
PROPERTY INFORMATION



123 Sample St, Burpengary
View Listing: <http://www.realestate.com.au/413144403>

Your Primary Contact is:
Name: Lorraine Sellars
Phone: 3888 0098
Email: leasing@solutionsproperty.com.au

ENQUIRY LEVEL (7 day average)



ENQUIRY BREAKDOWN	THIS REPORT	TOTAL
Enquiries received on your property	16	19
People that attended an inspection	5	8
People who indicated that they would submit an application	4	7
Number of applications received	4	4

VACANCY HISTORY

	Days on Market	11		Initial List Price	\$350	
	Days Vacant	-9		Current List Price	\$350	Rent Lost due to Vacancy \$0

INSPECTION INFORMATION

	Conducted this Report Period	1	Total Conducted	2	Scheduled Future	1
Inspection Time & Date	People Registered	Number Attended	Going to Apply?	Comments		
24/05/14 @ 10:30 AM	9	5	4			

ADDITIONAL COMMENTS

A good week, with many new enquiries and good feedback on viewings. We are currently processing 4 applications and will be in touch when all the information has come in.

If your property is currently being advertised for rent, I hope you will be pleased with our upgraded procedure and I welcome your comments at any time.

*Laura Valenti
Managing Director*

LEASED IN MAY

Cab. River Rd, Morayfield	2 Bed Unit, SLUG	\$260 (same)
David St, Burpengary	2 Bed Unit, SLUG	\$285 (new)
Kelly St, Narangba	3 Bed House	\$300 (same)
Amy St, Morayfield	4 Bed House, ens, DLUG	\$330 (same)
Central Green Dve, Narangba	4 Bed House, ens, DLUG	\$400 (same)
Glorious Ave, Narangba	4 Bed House, ens, DLUG	\$430 (new)
Oakey Flat Rd, Burpengary	4 Bed House, ens, DLUG	\$570 (same)
Cove Rd, Stanmore	3 Bed House on 40 acres, ens, Triple LUG	\$580 (new)
Fantail Ct, Moorina	3 Bed House on 10 acres, ens, DLUG, Sheds	\$620 (new)
Glasstail Cct, Narangba	7 Bed House, 2 bathrooms, self-contained Granny Flat, DLUG, Carport, Pool	\$850 (inc \$50)

Vacancy Rate as of 28th May = 0.44%

We have quality, pre-approved tenants ready to move in!
If you know anyone who has a property they need to tenant please call our Leasing Department today on 3888 0098.

CALENDAR DATES FOR JUNE

Wed 4th June
Wed 11th June
Wed 18th June
Wed 25th June

Monthly Statement Issued

Wed 25th June

DISBURSEMENTS

OFFICE HOLIDAYS

Queen's Birthday
Monday 9th June

Landlord Client Survey

Our Client Survey results are in - and I would like to thank all those who took the time to fill this out.

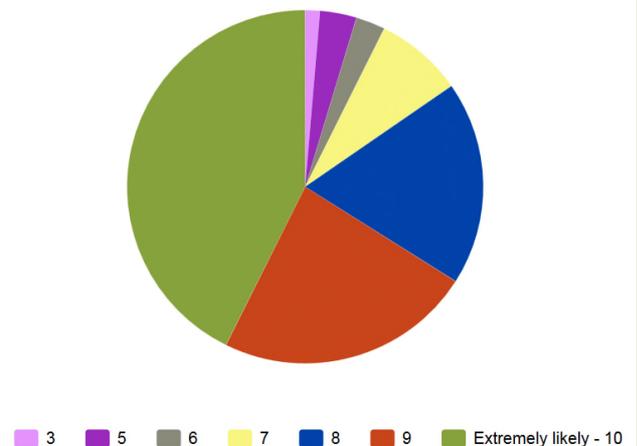
Out of the 150 respondents, 84.67% gave us a score of 8/10 or over, which is quite heartening.

Those who scored us lower had some very valid comments and suggestions, and this has given me the opportunity to make some practical improvements.

Please remember I always welcome your feedback, good or bad, because we can only improve on something when we are aware it is a problem.

How likely is it that you would recommend Solutions Property Management to a friend or colleague?

Answered: 150 Skipped: 0



Laura Valenti
Solutions Property Management