



ENDING DOMESTIC & FAMILY VIOLENCE

A Community Responsibility

Domestic and Family Violence has come out of the shadows as all levels of government nurture programs designed to battle this deadly social disease which claims the lives of two Australians every week.

In 2016, the Qld State Government began a 10-year reform program to end DFV, incorporating action plans and involving various public and private community groups. A large part of this strategy is increasing community awareness.

On July 23rd I was invited to take part in an Employer's Round Table Forum hosted by Moreton Bay Region Industry & Tourism (MBRIT) in partnership with The Domestic and Family Violence Prevention Council.

Representatives from various community groups spoke on DFV and how employers and work colleagues can make a difference by identifying victims of DFV and pointing them in the right direction to access help.

I heard stories of hardship and hope that DVF survivors can break away from abusive relationships, as long as they have the right support from a community that cares. We learnt that although it may lead to an 'uncomfortable conversation', we should take the step to ask someone 'Are you OK?'

So where do we fit in as property managers and property owners? How can we help?

Property managers are in the unique position of visiting tenants' homes and are often privy to incidents that occur behind closed doors. We are also tasked to assist DFV victims to change the conditions of their tenancies.

For this reason, the REIQ has developed a DVF Toolkit for real estate agencies, providing resources and practical advice on how to handle DFV issues in tenancies.

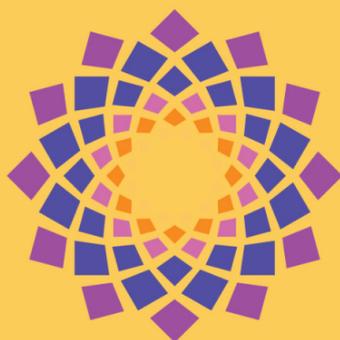
Property owners must meet obligations if their tenants are affected by DFV. Recent reviewing of tenancy laws has added to protections towards DFV victims which are outlined below:

- Allowing DFV victims to end leases early, or leave without penalty
- Pursuing rent debt / damage to premises
- Privacy and confidentiality
- Tenancy Database listings
- Safety modifications to a rental property

Ending DFV and other abuse is a community responsibility. Let's stand up and say 'Not Now, Not Ever, *together*'.

For more information on the Qld Govt's plan:
<https://www.csyw.qld.gov.au/resources/campaign/end-violence/third-action-plan.pdf>

by Laura Valenti
Managing Director
Solutions Property Management



**Domestic and Family Violence
Prevention Council**

Not Now, Not Ever. Together

JULY LEASING REPORT

A very successful month, as we counted down to ZERO vacant properties in Mid-July.

Although this was a team effort, Yvette our Admin support team member who processes applications rose above and beyond. She made it her personal goal to bring our vacancy rate down to pre-COVID-19 levels and as a result, was awarded our Team Member of the Month.



Well done to Yvette - seen here accepting her award from Cliff.

VACANCY RATE:

NORTHSIDE - 0.00%
SOUTHSIDE - 0.00%

TOTAL OFFICE - 0.00%



IMPORTANT DATES

AUGUST DISBURSEMENTS

Wed 5th

Wed 12th

Wed 19th

Wed 26th

AUGUST STATEMENT

Tues 1st Sept

OFFICE HOLIDAYS

EKKA Showday
Mon Aug 10th

Promotion for Darren & Exciting News for our Southside Office

Having worked as Leasing Manager at our Springfield Office for three years, Darren has been promoted to Management Consultant to assist to onboard clients whose properties are located on the southside of Brisbane and in the Logan and Ipswich areas.

With a background in the hospitality industry, Darren thrives on providing exceptional service and is looking forward to building our southside operation.



Darren's replacement as Leasing Manager is Michelle, who boasts almost 20 years' experience in real estate.

Together with portfolio managers Priscilla and Claudia, our southside office is gaining momentum and primed for growth!

If you know someone who has a rental property in Brisbane south, Ipswich or Logan and could use our assistance, Darren would love to hear from you - call 0408 779 515.